

FAULTY PRODUCTS

Goods are classified as faulty if they are received damaged, or where a manufacturing fault occurs within a reasonable period from the time of purchase. Please note that items that are damaged as a result of wear and tear are not considered to be faulty.

If you think a product is faulty, please contact us and our team will assist you with organising to return the product. If the item is deemed faulty, we will either issue a refund for the price you paid for the product or, if you wish, provide a replacement.

Where possible, please use or include with the product being returned, all original packaging.